

Teacher(s)	Masset Julie (compensates Poncin Ingrid) ;Poncin Ingrid ;
Language :	French
Place of the course	Mons
Prerequisites	<i>The prerequisite(s) for this Teaching Unit (Unité d'enseignement – UE) for the programmes/courses that offer this Teaching Unit are specified at the end of this sheet.</i>
Main themes	<p>This course is an introduction to Marketing Studies. The objective is</p> <ul style="list-style-type: none"> • on the one hand to present a set of methods and tools for the collection and analysis of primary and secondary data, • and on the other hand to involve students in a market research process <p>It also aims at making participants aware of the need to be demanding - and give them the means to do so - with regard to market research and marketing consultancy companies, to services which they may be required to call upon.</p> <p>Introduction Qualitative methodologies Market study approach Causal study The panels webanalytics</p>
Learning outcomes	<p>At the end of this learning unit, the student is able to :</p> <p>Given the « competencies referential » linked to the LSM Bachelor in Management and Business Engineering, this course mainly develops the following competencies:</p> <ul style="list-style-type: none"> • 1. Adopt a socially responsible mindset: Think and take decisions responsibly, taking account of ethical and civic values. • 1.1. Demonstrate the ability to reason independently and adopt a considered and critical approach to knowledge (academic and common sense). • 2. Acquire a knowledge base: Actively acquire a knowledge base in different subjects (management, <p>1</p>

	<ul style="list-style-type: none"> • define an object or objects of marketing study in relation to a particular management problem. • master the methods and tools of qualitative study in marketing. • master the basic methods and tools of quantitative study in marketing. • implement a complete approach to a marketing study. • produce and present in a synthetic way the results of the marketing study and the managerial recommendations. • understand the specificities of causal studies in marketing. • understand and analyze data from panels. • understand the basics of webanalytics. • evaluate the qualities and rigor of a study proposal or the results of a study carried out by a market research or marketing consulting company.
Evaluation methods	<p>10% Google Analytics Certificate 30% Continuous assessment</p> <ul style="list-style-type: none"> • Collective work in class • -Participation in a marketing research • -Marketing study report <p>-60% - Written exam</p> <p>NB: In case of failure in January, the grade of the continuous control will be automatically postponed to September, only the written exam (60%) can be retaken.</p> <p>Note: In all work for this course (individual or group), sources of information must be systematically cited, in compliance with bibliographic referencing standards. If the student has used a generative AI, he/she is required to systematically indicate which parts of the work have been processed using this tool, adding a footnote specifying whether the AI was used and for what purpose (information retrieval, text writing and/or text correction). Students remain fully responsible for the content of their work, regardless of the sources used. Thus, by submitting a piece of work for assessment, the student affirms: (i) that it faithfully reflects the phenomenon studied, and for this he/she must have verified the facts; (ii) that he/she has complied with all the specific requirements of the work entrusted to him/her, in particular the requirements for transparency and documentation of the scientific approach used. If any of these statements is not true, whether intentionally or through negligence, the student is in default of his/her ethical commitment to the knowledge produced in the course of his/her work, and possibly to other aspects of academic integrity, which constitutes academic misconduct and will be considered as such.</p>
Teaching methods	<p>Courses Reading Case studies Conducting a marketing survey and writing a report Participation in marketing studies/research E-learning</p>
Content	<p>This course aims to introduce you to Marketing Studies</p> <ul style="list-style-type: none"> -The objective is to present a set of methods and tools for the collection and analysis of primary and secondary data -The objective is also to involve you in a market research process -It also aims to make participants conscious of the need to be rigorous - and to give them the tools to do so - with regard to market research and marketing consulting firms, whose services they may need to call on.
Inline resources	<p>Course materials and online resources are available on Moodle.</p>
Bibliography	<p>MALHOTRA, N. Études marketing, 6e édition, Pearson JOLIBERT A., DELACROIX E., MONNOT E., et JOURDAN P. (2020), Marketing Research : Méthodes de recherche et d'études en marketing (ouvrage collectif), 2ème édition, Dunod</p>
Faculty or entity in charge	<p>CLSM</p>

Programmes contenant this learning unit (UE)

Program title	Acronym	Credits	
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